



Safety and Care of QubicaAMF Products

Disinfecting Your Bowling Center Equipment

With many people coming through your doors, it is essential to provide a hygienic environment for your staff and customers. In considering your bowling equipment and technology, QubicaAMF's goal is to provide the most up-to-date best practices and techniques to keep your facility clean and maintain the longevity of your equipment. We highly recommend taking the time to focus on the areas your customers come into contact with and make sure you keep up with the latest CDC standards for all areas of your business.

We recommend the following general guidelines when cleaning your bowling equipment:

- **Always power off all electronic equipment** before cleaning.
- **Avoid plugs, wires, receptacle locations** and any areas that could allow liquids to get in during cleaning and disinfecting.
- **Wear disposable gloves** when cleaning and disinfecting surfaces. Discard after each cleaning. Clean your hands immediately after gloves are removed and disposed.
- Unless specifically instructed, avoid using any of the following chemicals or products containing these chemicals as they will cause permanent damage to some product surfaces:
 - Any chlorine-based cleaner, such as bleach Peroxides (including hydrogen peroxide)
 - Solvents such as Acetone, paint thinner, Benzene, Methylene Chloride or Toluene Ammonia-based products (like many glass cleaners)
 - Ethyl Alcohol



Disinfecting a SuperTouch or an EasyKey Console:

DO the following:

1. Power off the pair of lanes, by disconnecting the power cord from the 4HD-5HD/HUB (when disconnecting the power cord from the socket, hold the power cable by the plug and do not touch the cable with wet hands. Otherwise, an electric shock may result).
2. Wipe the surface of the console or keypad with a microfiber cloth moistened with a 70 % Isopropyl Alcohol solution or use a disinfecting wipe. The cloth should be damp, but not dripping wet.
3. Dry the surfaces with a fresh microfiber cloth.
4. Power on the pair of lanes when cleaning is finished.

DO NOT:

- a. **Spray water, detergent or any liquid directly on the product.**
- b. **Allow liquids to get inside the unit as this may cause damage.**
- c. **Excessively wipe or use a material other than a microfiber cloth. This could potentially lead to damaging console surfaces.**



Cleaning and Disinfecting PCs, LCD Monitors or Touchscreens, QPads, Credit Card Devices, Keyboards & Mice:

DO the following:

1. Turn off the device you plan to clean and disconnect AC power. It is not advisable to clean a product while it is powered on or plugged in.
2. Wipe each surface with a microfiber cloth moistened with a mixture of 70 % Isopropyl Alcohol solution. The cloth should be damp, but not dripping wet.
3. When cleaning a monitor, carefully wipe in one direction, moving from the top of the display to the bottom.
4. For credit card devices, use disposable, disinfectant wipes, or a soft cloth sprayed with disinfectant cleaning spray for electronics. A push-button terminal may need different wipes or spray than a touchscreen smart terminal.
5. Surfaces must be completely air-dried before turning the device on after cleaning. No moisture should be visible on the surfaces of the product before it is powered on or plugged in.

DO NOT:

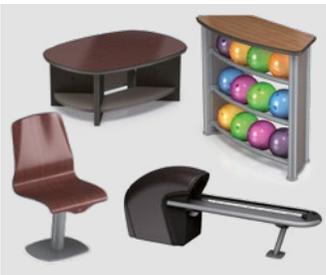
- a. **Spray water, detergent or any liquid directly on the product.**
- b. **Allow liquids to get inside the unit as this may cause damage.**
- c. **Excessively wipe or use a material other than a microfiber cloth. This could potentially lead to damaging surfaces.**
- d. **Allow excessive moisture exposure to sensitive openings of devices, such as card slot on credit card devices or gaps around buttons.**



Disinfecting Upholstered Surfaces of Infinity Sofas & Synergy Sofa Benches:

Disinfect the soiled area with **up to a 10% solution of household bleach** and water solution or use a disinfecting wipe. It is very important to **rinse the cleaned area with fresh water after applying the bleach.**

NEVER use non-diluted bleach on the furniture upholstery.



Disinfecting Laminate Surfaces on Energy Seats & Laminate Tabletops, Harmony Ball Return Hoods & Ball Return Rack Surfaces (including the Stainless-Steel Tray):

Wipe each surface with a microfiber cloth moistened with a 70% Isopropyl Alcohol solution or use a disinfecting wipe. The cloth should be damp, but not dripping wet. Air-dry and wipe with a fresh microfiber cloth.



Disinfecting Highway66 Mini Bowling Ball Return, Ball Rack, Payment console with joystick and button controls and balls:

Wipe each surface with a microfiber cloth moistened with a mixture of 70% Isopropyl Alcohol solution or use a disinfecting wipe. The cloth should be damp, but not dripping wet. Air-dry and wipe with a fresh microfiber cloth.



Disinfecting House Bowling Balls:

- When cleaning or sanitizing bowling balls inspect the entire ball for cracks as it could cause damage over time to your ball return or lanes. Either correct the problems or take bowling balls out of service.
- To clean the bowling ball, wipe entire surface and finger holes with a microfiber cloth moistened with a 70% Isopropyl Alcohol solution before the next use. The cloth should be damp, but not dripping wet. Allow the solution to sit on the ball for 5 minutes before wiping off. Alternately, quaternary ammonium-based solutions may be used. Examples that meet the relevant SDS description can be used include: [Air X 78 Disinfectant](#), [Air X Spray-N-Go](#), [Quato44](#) and [NI-712 Disinfecting Cleaning Concentrate](#). CAUTION: DO NOT saturate the ball. Quaternary ammonium-based disinfecting products have not been tested for long-term exposure and effect on the life of our products.
- Air-dry and wipe with a fresh microfiber cloth.



Disinfecting Rental Shoes:

- When cleaning or sanitizing shoes inspect the entire shoe for broken laces, wear, contaminant on the sole such as chewing gum, tears, etc. Either correct the problems or take the shoes out of service.
- For pre-cleaning of the shoe, wipe the outside and internal section of the shoe uppers after every use with a slightly damp cloth. A mild soft-soap solution may be used. Wipe dry. CAUTION: DO NOT wet sole.
- To clean the sole, use a soft plastic bristle brush and brush the sole in the direction from the toe to the heel. DO NOT use brass or metal brushes often used by competitive bowlers, they will cause the soles to wear out prematurely.
- To sanitize shoes, untie the laces or disconnect the Velcro strap, and open the shoe as wide as possible. With one hand, lift the tongue out, spray with 70% Isopropyl Alcohol solution, and air-dry thoroughly for at least 5 minutes before the next use. Alternately, an ethanol based solution that meets the relevant SDS description can be used (example: [Citrus Disinfectant](#)) CAUTION: DO NOT saturate the shoe. Ethanol based disinfecting products have not been tested for long-term exposure and effect on the life of our products.
- Finally, spray with a shoe deodorant, such as FreshCare, after sanitizing to maintain freshness.

CAUTION: Do not breathe the vapors or smoke while using shoe spray. Follow all labeled instructions.



In view of the current COVID-19 situation, we suggest that the above cleaning and disinfecting procedures be completed often and with special focus on the most frequently touched surfaces and equipment in your center.